OF HUNG-YEH LIN, MS

BUSINESS ADDRESSES

Parkview Research Center 10622 Parkview Plaza Drive Fort Wayne, Indiana 46845 Parkview Mirro Center for Research & Innovation Health Services & Informatics Research Team 10622 Parkview Plaza Drive

Fort Wayne, Indiana 46845

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Hung-Yeh.Lin@parkview.com

EDUCATION

8/2019 – 5/2021 MS in Human-Computer Interaction (HCI)

Georgia Institute of Technology

9/2011 – 6/2016 BS in Chemical Engineering

National Taiwan University

CURRENT POSITION

11/2021 User Experience Research Specialist I

Parkview Research Center, HSIR Team

Fort Wayne, Indiana

PROFESSIONAL EXPERIENCE

5/2019 – 5/2019 User Experience Researcher (UX Researcher)

National Taiwan IoX Center, Taiwan

8/2015 – 9/2015 Program Initiator

Little Tour Guide - Have Fun in Chimei

8/2013 – 7/2017 Leader of Social Services Team

Children of Sea Service Club

<u>AFFILIATIONS</u>

Parkview Research Center Clinical Trials Office 3942 New Vision Drive Fort Wayne, Indiana 46845

Lin, H. November 2021 Parkview Regional Medical Center 11109 Parkview Plaza Drive

Fort Wayne, Indiana 46845

Parkview Hospital Randallia 2200 Randallia Drive

Fort Wayne, Indiana 46805

Parkview Physicians Group 10501 Corporate Drive

Fort Wayne, Indiana 46845

Parkview Mirro Center for Research & Innovation 10622 Parkview Plaza Drive

Fort Wayne, Indiana 46845

<u>SKILLS</u>

UX Research & User Research

Interview, Contextual inquiry, Field research, Survey, Quantitative research, Focus group, Diary study, Probe, Card sorting, Persona, Empathy map, Task analysis, Journey map, Systematic coding, Affinity diagram, Usability testing, A/B testing, Expert-based testing, Heuristic evaluation, Cognitive walkthrough

UX Design & User-Centered Design

Participatory design, Service design, Storyboarding, Sketching, Wireframing, Mockup, Prototyping

TOOLS & TECHNOLOGY

Qualtrics Dedoose RStudio

Miro Mural Figma

Processing Arduino Laser cutting

3D drawing and printing MATLAB

Adobe XD Adobe Photoshop Axure

HONORS AND AWARDS

Best Paper of ISWC 2019

First Prize of App Contest of IEEE VNC 2018

Top 12 of Student Design Competition of ACM CHI 2016

PUBLICATIONS 10/2019 Enabling Personal Alcohol Tracking using Transdermal Sensing Wristbands: Benefits and Challenges 9/2019 SoberComm: Using Mobile Phones to Facilitate Inter-family Communication with Alcohol-dependent Patients 9/2019 Using Sensing Technologies, Self-reported Information, and Interpersonal Observations to Promote Health and Well-being in the Workplace 9/2019 Understanding Social Perceptions Towards Interacting with On-skin Interfaces in Public 12/2018 Using Mobile Phones to Crowd-source User Flow Data for Assessing Bike Sharing Site Suitability 10/2018 Using Mobile Phones to Facilitate Alcohol Dependent Patients to Improve Family Communication

Touch and #Tag: Improving Clothing Experiences of People with Visual

CLINICAL RESEARCH EXPERIENCE

Impairment

5/2016

Hung-Yeh Lin, MS	Date	